

Terms & Conditions about label content responsibility

Before a Client creates and sends a file or printed labels to TS lab, the product specifications such as Supplement Facts, Allergen Warning, size of label and other suggestions will be provided to Client via email after the order has been processed. TS lab will review and suggest changes on the label before printing if necessary. A retain sample of each label must be kept on file for each run of product in the TS lab corporate office. The Client is responsible for supplying these retain labels. All printed labels must be sent directly to the TS lab corporate e-mail.

The Client is also responsible for their label content per the EFSA, FDA or local Labeling Guidelines.

"Print File Specifications" are noted in detail below and will be included on the Product Worksheet.

The Client is responsible for the regulatory compliance of all labels and labeling for their products inclusive of holding substantiation for any claims made on the product label and labeling. TS lab will review the labels for general conformance to applicable regulations and compliance with the requirements regarding formula information and composition. TS lab does not continue to review content outside the current round of copy. As the brand owner, you are solely responsible for the content of your labels. TS lab serves as a guide in the process, however, we urge you to hire a 3rd party labeling consultant or attorney who specialize in private label packaging.

Note: Visual colors and resolution can vary between your monitor and actual printed label. We recommend Clear Poly Labels for most of our products. Metallic labels are also available for supplements.

To avoid the appearance of Pantone variation with metallic labels, we recommend staying with simple metallic colors like silver or gold. If color and clarity are critical, please request a digital press proof prior to approval. Additional fees will apply. Our Sales Manager or our Creative Department would be happy to discuss all options with you.

Deferment in label creation and approvals can cause a delay in the final delivery of your products.

Print File Specifications:

- ✔ Label artwork must be sent in hi-res unlocked PDF file. CMYK @ 300dpi no larger than 2MB, or it will be returned.
- ✔ It is essential to convert your fonts to curves, prior to sending your final print read file. This does not apply during the editing process.
- ✔ Include a Bleed Line (3mm cushion beyond trim) beyond Trim Line (your actual label size) on all four sides of the label.
- ✔ Leave a Safety Line (3mm within trim – do not put text beyond this) on all four sides of the label. Please refer to the diagram below (page 2) to ensure your file is set up to print properly.
- ✔ Any variances to the "Print File Specifications" steps will be sent back to the Client to for correction before proceeding.

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Print diagram example

